Survey of Likely November 2023 Voters
City of Seattle
May 2023
Methodology

- Survey of likely November 2023 voters in the City of Seattle

- Conducted May 17-23, 2023

- Mixed mode telephone and email- and text-to-web methodology:
  - Telephone interviews were conducted in English by trained, professional interviewers; landlines and cell phones included
  - Email and text invitations were sent with link to web survey

- 500 interviews; overall margin of error ±4.4 percentage points

Please note that due to rounding, some percentages may not add up to exactly 100%.
Optimism

Seattle voters continue to feel pessimistic about the direction of the city.

Do you feel things in Seattle are generally going in the right direction, or do you feel things have gotten pretty seriously off on the wrong track?

- **Wrong Track**: 65%
- **Right Direction**: 33%
- **(Don't Know)**: 2%
Concern About Personal Financial Situation

A majority of voters say they are concerned about their personal financial situation given current economic conditions.

How concerned, if at all, are you about your personal financial situation given current economic conditions?

Concerned: 61%
Not Concerned: 38%
(Refused): 1%
Voters overwhelmingly believe the recovery of downtown Seattle is important for both the economic well-being of the city and for quality of life – half say downtown recovery is “extremely important” for the economy and quality of life.

How important do you believe the recovery of downtown Seattle is for the...

**Economic well-being of the city**
- 80% Extremely Imp.
- 12% Not at all Imp.

**Quality of life here in Seattle**
- 77% Extremely Imp.
- 15% Not at all Imp.

Q8-9. Using a scale from 1 to 5, with 1 being “not at all important” and 5 being “extremely important”
Seattle voters overwhelmingly agree that downtown revitalization should be a top priority for city government, but very few are optimistic about the progress being made.

Q10. Using a scale from 1 to 5, with 1 being very pessimistic, and 5 being very optimistic, how do you feel about...

Q30. Please tell me whether you strongly agree, somewhat agree, somewhat disagree, or strongly disagree with each of the following statements.
Grades on Downtown Recovery Efforts

Voters are divided on the job Mayor Harrell is doing on downtown recovery - two-thirds give him an average or better grade. Voters have overwhelmingly negative views of the job the City Council is doing - nearly 4-in-10 give the Council a failing grade.

Mayor Bruce Harrell for his efforts on downtown recovery:
- 31% A/B - Positive
- 38% C/(Don't know)
- 31% D/F - Negative

The Seattle City Council for its efforts on downtown recovery:
- 8% A/B - Positive
- 26% C/(Don't know)
- 66% D/F - Negative

Q11-12. And using a typical A through F grading scale, where “A” is “Excellent” and “F” is “Failing,” what grade would you give...
Most voters think Seattle’s hands-off approach to drug use is contributing to “rampant crime” and making it much harder for downtown to recover. However, a majority reject the idea that it is inequitable to enforce laws until we first address the underlying issues.

Seattle’s hands-off approach to people using illegal drugs in public is contributing to rampant street crime and is making it much harder for downtown to recover.

It is inequitable to enforce laws against open-air narcotics use, shoplifting & street camping until we first address the underlying issues, such as economic inequality, housing prices, inadequate treatment options...and 400 years of systemic racism.

Q29/33. Please tell me whether you strongly agree, somewhat agree, somewhat disagree, or strongly disagree with each of the following statements.
Most Seattle voters think the City Council’s difficult relationship with Seattle’s major employers has contributed to a slower recovery in Seattle, and two-thirds agree that now is not the time to increase taxes on businesses.

The Seattle City Council’s difficult relationship with Seattle’s major employers has contributed to a slower recovery in Seattle compared to cities like Bellevue.

Given the fragile state of downtown’s recovery, now is not the time for the City Council to increase taxes on businesses.
Visiting Downtown Seattle

Nearly three-quarters say they are visiting downtown less often. Crime and safety concerns are the top reason people give for why they are visiting less often.

Q5. Thinking about downtown Seattle, including areas like Pioneer Square, the International District, Pike Place Market, and the downtown retail core, or activities other than work, are you visiting downtown Seattle more, less, or about the same as you did before the pandemic?  

<table>
<thead>
<tr>
<th>Frequency</th>
<th>Percentage</th>
</tr>
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<tbody>
<tr>
<td>More often</td>
<td>5%</td>
</tr>
<tr>
<td>About the same</td>
<td>21%</td>
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<tr>
<td>Less often</td>
<td>73%</td>
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</tbody>
</table>

n=374

Q6. What is the main reason you are visiting downtown Seattle less often than you used to?

<table>
<thead>
<tr>
<th>Reason</th>
<th>Percentage</th>
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</thead>
<tbody>
<tr>
<td>Crime/Dangerous/Scary/Safety concerns</td>
<td>40%</td>
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<tr>
<td>No need to/Remote worker/Retired/No commute</td>
<td>16%</td>
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<tr>
<td>Closed stores/Businesses left/Less to do</td>
<td>13%</td>
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<tr>
<td>Homelessness</td>
<td>9%</td>
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<tr>
<td>Dirty/Graffiti/Garbage</td>
<td>4%</td>
</tr>
<tr>
<td>Transportation issues/Parking/Traffic</td>
<td>5%</td>
</tr>
<tr>
<td>Accessibility issues/Health issues/Disability/COVID</td>
<td>3%</td>
</tr>
<tr>
<td>Drugs/Drug addicts/Drug usage</td>
<td>3%</td>
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</tbody>
</table>
## Addressing Downtown Recovery

Voters think addressing violent crime and retail theft and removing homeless encampments would have the most impact on helping downtown recover - majorities think these actions would have a very significant impact.

<table>
<thead>
<tr>
<th>Action</th>
<th>7 - Very Significant Impact</th>
<th>5-6</th>
<th>Total</th>
</tr>
</thead>
<tbody>
<tr>
<td>Addressing violent crime and gun violence</td>
<td>57%</td>
<td>23%</td>
<td>79%</td>
</tr>
<tr>
<td>Arresting and prosecuting repeat shoplifting offenders and members of organized retail theft rings</td>
<td>57%</td>
<td>19%</td>
<td>75%</td>
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<tr>
<td>Removing homeless encampments when individuals have refused referrals to shelter and services</td>
<td>55%</td>
<td>19%</td>
<td>75%</td>
</tr>
<tr>
<td>Hiring more police officers</td>
<td>46%</td>
<td>25%</td>
<td>70%</td>
</tr>
<tr>
<td>Providing more support for people with mental health conditions including 24-hour behavioral health clinics</td>
<td>42%</td>
<td>35%</td>
<td>77%</td>
</tr>
<tr>
<td>Making the use of illegal drugs, other than cannabis, in public places...a misdemeanor, punishable by up to 90 days in jail/maximum fine of $1,000</td>
<td>38%</td>
<td>24%</td>
<td>63%</td>
</tr>
<tr>
<td>Streamlining permitting to make it easier and faster to open a small business</td>
<td>28%</td>
<td>44%</td>
<td>72%</td>
</tr>
<tr>
<td>Making zoning and permitting changes to make it easier and faster to build more downtown housing</td>
<td>22%</td>
<td>27%</td>
<td>49%</td>
</tr>
<tr>
<td>Pausing some business taxes until the downtown economy is stronger</td>
<td>15%</td>
<td>31%</td>
<td>46%</td>
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</table>

Q13-21. How much impact do you think each of the following would have on helping downtown Seattle recover? Use a scale of 1 to 7 where 1 means you feel it would have very little impact and 7 means you feel it would have a very significant impact on helping downtown recover.
Investing in the recovery of downtown will help attract and keep more businesses and rebuild tourism, boosting our local economy and creating job opportunities which will benefit the entire Seattle community.

Restoring a safe and welcoming environment downtown will bring back residents, workers, and visitors, and create the momentum needed to put downtown on the path to recovery.

Nearly two-thirds of the city’s revenue comes from businesses, but businesses and jobs are at risk of leaving Seattle which reduces our tax base and creates an increasing tax burden on residents. A revitalized downtown can reverse this decline and help regrow the businesses tax base.

Investing in downtown’s recovery is a downpayment on our city and region’s future. We owe it to the next generation to rebuild a thriving downtown to provide continued property and opportunity.

Mayor Harrell’s administration has made progress on downtown recovery, and we can’t afford to lose momentum. The city needs to immediately double down on efforts to revitalize downtown.

Q23-27. Next, I’d like to read some statements about the importance of downtown recovery. After each one, please tell me how convincing that statement is as a reason to prioritize downtown recovery – very convincing, somewhat convincing, not too convincing, or not at all convincing.
On the issue of downtown recovery, a majority of voters trust all of the organizations/individuals tested EXCEPT the City Council. Downtown small businesses are the most trusted, followed by the DSA (with description), and Mayor Harrell.

- **Small businesses located downtown**: 88% Trust, 11% Distrust, Net Trusts +77
- **The Downtown Seattle Association, a nonprofit representing businesses, arts and cultural organizations, property owners, and residents**: 73% Trust, 24% Distrust, Net Trusts +49
- **Mayor Bruce Harrell**: 67% Trust, 30% Distrust, Net Trusts +38
- **Large businesses like Amazon, Starbucks, and Vulcan with a significant employee presence downtown**: 62% Trust, 37% Distrust, Net Trusts +26
- **Non-profit organizations serving people experiencing homelessness, mental health challenges, and substance use disorder**: 57% Trust, 42% Distrust, Net Trusts +16
- **The Seattle City Council**: 28% Trust, 71% Distrust, Net Trusts -43

Q35-40. How much do you trust each of the following individuals and organizations on the issue of downtown recovery – a great deal, somewhat, not that much, or not at all?
Downtown Recovery and Council Elections
Focus on Basic Issues Not Ideology

Three quarters of likely voters agree that progress is being made due to the efforts of the Mayor, the City Attorney, and Councilmember Nelson and that we need to elect more councilmembers who put progress on basic issues over ideology. Nearly 8-in-10 say they are more likely to support a City Council candidate who makes the downtown recovery a central issue in their campaign – almost half say they would be much more likely to support such a candidate and only 5% say they would be less likely.

Progress is being made on key issues facing Seattle due to efforts of Mayor Harrell, City Attorney Davison, & Councilmember Nelson. We need to build on this momentum by electing more councilmembers who put progress on basic issues over ideology.

Would you be more likely or less likely to support a candidate for city council who makes the downtown recovery a central issue in their campaign, or would it not make a difference one way the another?

- **Agree**
  - Strongly: 46%
  - Somewhat: 28%
  - Strongly: 46%
- **Disagree**
  - Somewhat: 25%
  - Strongly: 13%
  - (Don't know): 1%

- **More Likely**
  - Much: 45%
  - Somewhat: 34%
  - Strongly: 5%
  - Much: 3%
- **Less Likely**
  - 5%
- **No Difference**
  - 15%
Voters overwhelmingly want City Council candidates to make downtown recovery a central element of their candidacy, even before additional information and messaging.

Q7/22/28. Knowing this, would you be more likely or less likely to support a candidate for city council who makes the downtown recovery a central issue in their campaign, or would it not make a difference one way the another?